

## **Housing Counseling Agencies for Elders**

### ***For Homeless Elders or Tenants in need of assistance:***

#### **Central Boston Elder Services (CBES) (60+)**

2315 Washington Street

Boston, MA 02119

<http://www.centralboston.org/ps/>

Main Phone: 617-277-7416

Protective Services: 617-442-4200; or elder abuse hotline 800-922-2275

CBES clients are assigned case managers to develop individual care plans. Eligibility for services is a sliding scale determined by age, income and need.

***Protective Legal Services:*** If an elder is high risk and suffering from self-neglect, neglect, physical abuse, emotional abuse, sexual abuse or financial exploitation. CBES provides clients, who may be victims of an alleged abuse, an evaluation and legal representative by an attorney if deemed appropriate.

***Emergency Shelter:*** Provides temporary overnight shelter for a client without a home.

#### **Hearth, Inc. (50+ and a Boston residents or those currently residing in a Boston shelter)**

1640 Washington Street

Boston, MA 02118

[www.hearth-home.org](http://www.hearth-home.org)

Main office and outreach program: 617-369-1550

Intake/Resident Placement: 617-369-1578

Case management services to help place elders in permanent housing. Hearth also runs a Homelessness prevention program.

#### **City of Boston Department of Neighborhood Development (Any Age)**

26 Court Street

8th, 9th, and 11th Floors

Boston, MA 02108

<https://www.boston.gov/departments/neighborhood-development#page/HomeCenter>

617-635-4200 or 617-635-3880

Provides information to landlords and tenants regarding their rights and responsibilities under the law.

#### **Boston Elderly Commission (60+)**

Boston City Hall

1 City Hall Square

Room 271

Boston, MA 02201

[www.cityofboston.gov/elderly](http://www.cityofboston.gov/elderly)

617-635-4366

A list of elder referrals including, housing advice, applying for government benefits, community-based services, discount programs, and transportation options.

**Cardinal Medeiros Center (45+)**

25 Isabella Street

Boston, MA 02116

617-619-6960 (Tuesdays 11:30 am – 1 pm)

Homeless shelter offering housing counseling, benefit and subsidy advocacy, substance abuse counseling and referrals to private and subsidized housing for individuals who are poor and homeless.

**Cambridge Multi-Service Center (Any Age)**

362 Green Street

Cambridge, MA 02139

<http://www.cambridgema.gov/DHSP/programsforadults/cambridgemultiservicecenter>

617-349-6340

Housing assistance, search, and advocacy addressing the needs of homeless and near-homeless individuals and families living in Cambridge.

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**Kit Clark (Senior Center 60+)**

1500 Dorchester Ave

Dorchester, MA 02122

[www.kitclark.org](http://www.kitclark.org)

617-825-5000

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Kit Clark offers a wide array of senior services. The Kit Clark Senior Housing program offers supportive housing units and case management services. Their Senior Home Improvement Program provides eligible **homeowners** with home rehabilitation and repair services.

**Elders Living at Home Program (55+, low income, and at imminent risk of losing housing)**

850 Harrison Avenue

4th Floor, Room 4S-18

Boston, MA 02118

<https://www.bmc.org/programs/elders-living-home>

617-414-1642

Housing search services, works with BHA and their elderly tenants in cases of eviction.

**Boston Center for Independent Living (Any Age)**

60 Temple Place

Boston, MA 02111

[www.bostoncil.org](http://www.bostoncil.org)

617-338-6665

Assists disabled individuals with **all independent living issues including housing issues.**

## ***For Homeowners:***

### **ESAC (Ecumenical Social Action Committee, Inc.)**

214 Harvard Street  
Dorchester, MA 02124

#### ***Senior Home Repair (62+ or disabled, Boston)***

617-524-2555 ext. 104 (Linda Morfin)

For homeowners who may need minor home repairs, installation of safety features, and assistance applying for resources for large home repair projects.

#### ***Foreclosure Prevention (All Ages, Eastern MA)***

617-524-2555 ext. 108

Provide information and referral services to help home owners buy, keep and improve their homes. Their services include budget counseling, debt-reduction strategies and loan advice. Their services are free and confidential and provided by HUD certified housing counselors.

### **Homeowner Options for Massachusetts Elders (H.O.M.E.) (60+, 50+ if in jeopardy of losing home)**

Eligibility: Annual income less than \$30,000 individually or \$40,000 couple, have only one residence

87 Hale Street, 2nd floor

Lowell, MA 01851

[www.elderhomeowners.org](http://www.elderhomeowners.org)

800-583-5337

H.O.M.E. does not have attorneys, services are strictly financial and counseling related.

### **Boston Home Center**

26 Court Street, 9th Floor

Boston, MA 02108

<https://www.boston.gov/departments/neighborhood-development/boston-home-center>

617-635-4663

The Boston Home Center helps Boston residents purchase, improve and keep their homes. They offer counseling to first-time homebuyers, guidance and funding for home improvements, and foreclosure prevention counseling. The website contains links to the Seniors Save Program, and information on how to apply for senior home repair. The Seniors Save Program helps seniors replace failing heating systems, it offers financial and contractor help.

### **Kit Clark Senior Home Improvement Program (SHIP)**

617-533-9141

[www.kitclark.org](http://www.kitclark.org)

SHIP is in collaboration with the City of Boston Department of Neighborhood Development. SHIP offers eligible homeowners with home rehabilitation and repair services. Their professional staff also helps homeowners get reliable contractors at reduced prices.

## ***Other Resources and Online Directories***

### **Executive Office of Elder Affairs**

One Ashburton Place, 5 floor

Boston, MA 02108

Main number: 617-727-7750; Toll Free: 1-800-243-4636 (for referral to a local elder service agency)

Elder Abuse Hotline: 1-800-922-2275

### **Department of Housing and Urban Development (HUD) Resource line**

800-955-2232

For questions or complaints about HUD rental programs, including Housing Choice (Section 8) Vouchers. HUD has a central resource line from which an operator will direct the client to the appropriate office based on their case information.

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### **800AgeInfo**

[www.800ageinfo.com](http://www.800ageinfo.com)

1-800-243-4636.

800AgeInfo is a searchable information and referral database that provides comprehensive statewide resource information for Massachusetts elders. The call center is available from 9am to 5pm and offer referrals/transfers to local MA elder agencies and other services.

### **Boston ElderINFO**

617-292-6211

[www.elderinfo.org](http://www.elderinfo.org)

Information and referrals to aid Massachusetts elders

### **Mass 211**

[www.mass211.org](http://www.mass211.org)

Website where clients can access contact information for social services agencies throughout the state. Clients should dial 2-1-1 or search their online database by issue and location.

### **MASSCAP**

<https://www.masscap.org/programs/housing-programs/>

MASSCAP is the association of 24 MA Community Action Agencies, which are private, non-profit human service and advocacy organizations. Their website offers a list of local agencies that help with housing issues including evictions, housing searches, subsidized housing, and foreclosure counseling.