

Directory of Resources for City of Boston

(updated 2017)

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Shelter for Homeless Families

As of July 1, 2009, the Department of Housing and Community Development (DHCD) is responsible for administering emergency shelter to Massachusetts's families. The Division of Housing Stabilization was created to deal specifically with this issue. Families seeking shelter should go to one of the following locations and ask for the **DHCD worker**:

1. Dudley Square TAO (617-989-6000)
2201 Washington Street, Boston, MA
1/2 mile from Ruggles station (Orange line)
2. Chelsea TAO (617-551-1700)
80 Everett Ave 3rd Floor
Chelsea, MA 02150
#111 bus from Haymarket to Park St. & Cross St. (Orange line)
3. Malden TAO (781-388-7300)
245 Commercial St., Malden, MA
1/5 mile from Malden Center Station (Orange line)
4. Brockton TAO (508-895-7000)
60 Main St., Brockton, MA

The DHCD worker will assess the family's situation: (1) are they homeless, (2) are there any other options besides shelter and (3) is the family eligible for Emergency Assistance (EA), which is having a household income at or below 115% of the federal poverty guideline.

If client is not eligible for Emergency Assistance (EA), there are VERY FEW shelter beds in the Commonwealth for these families. See the website of the Massachusetts Coalition for the Homeless (<http://www.mahomeless.org/get-help/families/81-resource-links/125-community-rooms>) for listings of community rooms for non-EA eligible families.

Emergency Shelter for Homeless Individuals- Men & Women

Key: Dry= Guests are not allowed to use alcohols/drugs; must be sober while staying there

Wet= Guests allowed to be under the influence, but no alcohol/drug use on premises

Shelter	Services/Restrictions	Means of Access
Shattuck Shelter 170 Morton St Jamaica Plain, MA 02130 617-983-0351	Wet shelter for men & women (18+); medical care, mental health treatment, housing search services, case management.	Arrive between 3:30-7:00PM, bed lottery at 7:10PM
Boston Rescue Mission 39 Kingston Street Boston, MA 02111 617-338-9000		Referral needed.
Father Bill's Place 38 Broad Street Quincy, MA	Wet shelter for men & women; has substance abuse services, mental health	Arrive at 4PM. Intakes begin at 4:30. Shelter stops intakes at 6PM daily

617-770-3314	services, job training;	
Heading Home Shelter 109 School Street Cambridge, MA 02139 617-547-1885	Dry shelter for men & women; short term and extended stay beds, has case management	Call at 10AM daily; can call from Multi-Service Center (19 Brookline St, Cambridge) where list is maintained
CASPAR Emergency Service Center 240 Albany Street Cambridge, MA 02139 617-661-0600	Wet shelter for Cambridge residents (men & women); separate beds for guests seeking active support in their recovery	Go there. HomeStart advocate there Thursdays from 11:00 am-12:00 pm.
Harvard Square Shelter 66 Winthrop St Cambridge, MA 02138 617-547-2841	Dry shelter for men & women; open 11/1-4/15 only HomeStart Staff there on Wednesdays from 7:30 pm – 9:30 pm.	Two Week Bed: We lottery all 14-night beds. Callers may call in between 7:30am and 8:00am to put their name in the lottery at which point the caller will receive a lottery number. The lottery will be run between 8:00am and 8:05am. People may call back between 8:05am and 8:30am as well as between 7pm and 9pm to find out if their lottery number was picked. Lottery numbers that have been selected (but not names) will also be posted on the shelter door during the day. To enter the lottery, please call toll-free at 1-888-285-4038. One Night Bed: When a guest with a reserved two week bed is not able to make it to the shelter that night, their bed is open for others to use as an emergency one night bed. Call in the evening between 9:00PM and 9:30PM to enter the lottery for a one-night bed. The lottery will be run between 9:35PM and 9:40PM. People may call back after 9:40PM to find out if their lottery number was picked. Lottery numbers that have been selected (but not names) will also be posted on the shelter door at this time.

Emergency Shelter for Homeless Men

Shelter	Services/Restrictions	Means of Access
Pine Street Inn- Men's Program 444 Harrison Ave Boston, MA 02118 617-892-9100	Wet shelter for men 18+ only;	Nightly bed tickets are handed out between 3:30 and 5:30. A bed is not guaranteed. Placement in an alternate shelter will be provided.
First Church Shelter 11 Garden Street Cambridge, MA 02138 617-661-1873	Dry shelter for men 18+ only, extended stay beds available	Referral required HomeStart staff there on Wednesdays from 7:00-8:00 pm
Salvation Army 402 Massachusetts Ave Cambridge, MA 02139 617-547-3400	Dry shelter for men 18+ only; case management, substance abuse services, and vocational counseling, short term and extended stay beds available for those enrolled in the rehab program	Call first thing in the morning (6AM or later) to reserve a bed and arrive no later than 7PM to claim bed; 6 days in, 4 days out. HomeStart staff there on Wednesdays from 5:30-7:00 pm.
Southampton 112 Southampton St. Boston, MA 617-534-6100	Wet shelter for men 18+. 400 beds.	First come, first serve

Emergency Shelter for Homeless Women

Shelter	Services/Restrictions	Means of Access
Woods Mullen Shelter 784 Massachusetts Ave Boston, MA 02118 617-534-7100 190 beds available	Wet shelter for women. Provides meals, case management, mental health services, substance abuse services, emergency clothes, employment services	beds available on first come, first serve basis
Pine Street Inn-Women's Program 363 Albany Street Boston, MA 02118 617-521-7110	Wet shelter for women 18+ only;	Beds are assigned using a lottery system, arrive at the shelter by 3PM and the lottery is held at 3:30PM
Rosie's Place 889 Harrison Ave Boston, MA 02118 617-442-9322	Dry shelter for women 18+ only; Advocacy, two meals a day, grocery store, laundry, legal assistance, housing	Beds are assigned through lottery at 8AM Mon-Fri, 10AM Sat/Sun/holidays, once you get bed you can stay

	assistance, ESL classes	3 weeks, then 2 weeks out
<p>Sancta Maria 11 Waltham Street Boston, MA 02118 617-423-4366</p>	<p>Dry shelter for women 18+. 7 days in, 30 days out. 7 pm guests can start arriving. Must be in no later than 9:45; 10 pm lights out. Shelter is up four flights of stairs. Not handicap accessible.</p>	<p>Referral only</p>
<p>Saint Patricks Shelter 270 Washington St Somerville, MA 02143 617-628-3015</p>	<p>Dry shelter for women only; has case management</p>	<p>3:30PM pick-up at Cambridge Multi-Service Center (19 Brookline St); a lottery is held if there are more women than beds available. HomeStart staff there on Wednesdays from 4:00 – 5:30 pm.</p>

Daytime Drop-In Shelters

Shelter	Services/Restrictions	Means of Access
<p>Boston GLASS Community Center 75 Amory St. Roxbury, MA 617-266-3349</p>	<p>Open Mon, Tues, Thurs 1-8PM, Wed. 1-7 and 1-5PM Fri For gay/lesbian/bi/trans and questioning young people (age 13-25) The center offers mentors, clinicians, counseling, HIV testing. Counseling is offered for individuals age 13-29 and testing is offered to anyone age 13 and up.</p>	<p>Go there. Appointments can be made for individuals who need to see someone outside of the centers hours.</p>
<p>Cardinal Madieros Center 25 Isabella St. Boston, MA 02116 617-619-6960</p>	<p>Open 9AM-4PM Mon-Thurs, 9AM-3PM Fri; Breakfast 9-10AM; Lunch 11:45AM-1PM; Case managers, housing workshops, and sober support groups offered. For men & women 45 & over</p>	<p>Go there</p>
<p>Woods Mullen Shelter 784 Massachusetts Ave. Boston, MA 617-534-1700</p>	<p>Open 24 hours Women only Case management/Mental health service daily (8am-3pm)</p>	<p>Go there.</p>
<p>St. Francis House 39 Boylston Street</p>	<p>Open 7AM-3PM daily; Breakfast 7:30-9AM</p>	<p>Go there</p>

Boston, MA 02116 617-542-4211	Lunch 11:30AM-1PM emergency sandwiches provided after 2:45 pm; library, telephones, and computers with Internet access are available. Case management and other support services available to those who obtain a St. Francis I.D. For men & women	
Women's Lunch Place Church of the Covenant 67 Newbury Street Boston, MA 02116 617-267-1722	Open 7AM-2PM Mon-Sat,; Breakfast 8-10AM Lunch Noon-2PM; legal aid, social workers, job readiness, housing search assistance, and computers available. For women, children, and those identifying as female.	Go there
On the Rise 341 Broadway Cambridge, MA 02139 617-497-7968	Open 8AM-4PM Wed & Fri, 8AM-2PM Mon, Tues, Thurs, Sat, but closed the first and fifth Sat of each month; Lunch served at 11:30AM; For women only	Call main number and ask for the Safe Haven, do intake with advocate to decide if OTR is a good fit. HomeStart staff there on Fridays from 9:00-10:30 am.
The Women's Center 46 Pleasant St Cambridge, MA 02139 617-354-8807	Open Mon-Fri 10AM-8PM, Sat 10AM-3PM, for women only ; offers referrals, low cost therapy, etc.	Go there
Women's Drop In 109 School Street Cambridge, MA 02139 617-547-1885	Open 10:00-2:30 Mon-Fri; Lunch noon-2PM; laundry and showers available. Clothing bank on Monday's and food pantry on Friday's. For women only	Go there.
AIDS Action Committee of Massachusetts 359 Green Street Cambridge, MA 02139 617-661-3040	Open weekdays 9AM-5PM; offers support groups, snacks, referrals, prevention services, education, needle exchange and youth programs. Client lunch served on the last Monday of each month at 12:30. Only HIV positive individuals can become members. Will need to provide proof of diagnosis and income.	Go there.