

**REFERRAL LIST - (updated June 2019)**

**Legal Referral-General**

Boston Bar Association Referral Service..... LRS@bostonbar.org..... (800) 552-7046, 617-742-0625  
Massachusetts Bar Association Lawyer Referral Services..... (866) MASS-LRS, 617-654-0400  
National Lawyers Guild (Sliding fee scale)..... communications@nlg.org.....617-227-7335

**Legal Referral-Free**

Eastern Region Legal Intake (E.R.L.I.).....800-342-5297  
(Greater Boston Legal Services (GBLS) Intake)  
(Medical-Legal Partnership Boston Intake)  
Legal Services Center of Harvard Law School (LSC) .....617-522-3003  
Harvard Legal Aid Bureau (HLAB)..... clinical@law.harvard.edu.....617-495-4408  
Tenant Advocacy Project (TAP)..... tap@law.harvard.edu.....617-495-4394  
Volunteer Lawyers Project..... info@vlpnet.org.....617-423-0648  
Suffolk University Law School Clinical Programs.....617-573-8100

**Housing Search Assistance**

Homestart ..... homestart@homestart.org.....617-542-0338  
Nuestra Comunidad Development Corp..... info@nuestracdc.org.....617-427-3599

**Housing – General**

Action Boston Community Development (ABCD).....617-348-6000, 617-348-6347  
City Mission Society of Boston Homeless Prevention Program (A Lift Up).....617-742-6830, ext. 205  
Attorney General’s Office (Consumer Protection Division).. ago@state.ma.us.....617-727-8400  
Boston Housing Authority (BHA).....617-988-4000  
Boston Housing Court Clerk’s Office.....617-788-8485  
Child Lead Paint Poisoning Prevention Program.....1-800-532-9571, 617-624-5759  
Department of Housing & Community Development (DHCD).....617-573-1100  
Department of Housing & Urban Development (HUD).....617-994-8200  
ESAC (Ecumenical Social Action Committee).....617-524-2555  
Housing Families (Malden).....781-322-9119  
Inspectional Services Dept. (ISD) (Boston)..... ISD@BOSTON.GOV.....617-635-5300  
Mass. Housing (formerly MHFA)..... webinfo@masshousing.com.....617-854-1000  
Metro Housing Boston ..... info@metrohousingboston.org.....617-859-0400  
National Consumer Law Center..... consumerlaw@nclc.org .....617-542-8010

**Community/Tenant Groups**

Allston-Brighton Community Development Corp..... info@allstonbrightoncdc.org.....617-787-3874  
Community Action Programs Inter-City (CAPIC).....617-884-6130  
City Life / Vida Urbana.....617-524-3541  
Committee for Boston Public Housing..... info@bphc.org.....617-427-3556  
East Boston – Area Planning Action Council (APAC)..... shirley.fajardo@bostonabcd.org.....617-567-8857  
East Boston Ecumenical Community Council (EBECC)..... ebecc.admin@verizon.net.....617-567-2750  
Fenway Community Development Corp..... info@fenwaycdc.org.....617-267-4637  
Mass. Alliance of HUD Tenants..... maht@saveourhomes.org.....617-522-5133  
Mass. Senior Action Council (MSAC)..... info@MassSeniorAction.org.....617-284-1234  
Mass. Union of Public Housing Tenants..... mpublichou@aol.com.....617-825-9750  
Roxbury Multi-Service Center.....617-541-6859  
South End Salvation Army Community Center..... myron.smith@use.salvationarmy.org.....617-536-5260

United South End Settlements..... info@uses.org.....617-536-8610

**Utilities**

Department of Telecommunications and Cable.....617-305-3580  
Mayor’s Hotline.....617-635-4500  
Eversource Arrearage Forgiveness Program.....866-315-2496  
National Grid Arrearage Program.....866-580-7617 (electric), 1-800-732-3400 (gas)  
Cold Relief Heatline.....1-800-632-8175  
Mass Save (provides services, incentives, trainings, and information promoting energy efficiency).....1-800-632-8300

**Elderly Resources**

Central Boston Elder Service.....[info@centralboston.org](mailto:info@centralboston.org).....617-277-7416, .617-292-6211 (referral line for new clients)  
HEARTH (CEEH)..... [info@hearth-home.org](mailto:info@hearth-home.org).....617-369-1550  
City of Boston Elderly Commission..... [aging@boston.gov](mailto:aging@boston.gov).....617-635-4366  
Elders Living at Home Program (Boston Medical Center).....617-414-1642  
ETHOS.....617-522-6700  
Executive Office of Elder Affairs.....617-727-7750  
Executive Office of Elder Affairs Elder Abuse Hotline.....1-800-922-2275  
HOME (Homeowner Options for Mass. Elders).....1-800-583-5337

**Veterans Services**

City of Boston Veterans Services.....[veterans@boston.gov](mailto:veterans@boston.gov) .....617-635-3026, 617-635-3027  
Veterans Benefit Clearinghouse Development Corporation.....617-445-8262  
NE Center for Homeless Veterans..... [info@nechv.org](mailto:info@nechv.org) .....617-371-1800

**Homeless Information**

Division of Housing Stabilization – Information for EA or Rental Assistance - 617-573-1370 x2 877-418-3308 (toll free)  
Massachusetts Coalition for the Homeless..... [robyn@mahomeless.org](mailto:robyn@mahomeless.org).....781-595-7570  
Family Aid Boston Emergency Shelter..... [info@familyaidboston.org](mailto:info@familyaidboston.org).....617-542-7286 (x229)  
Rosie’s Place.....[webmaster@rosiesplace.org](mailto:webmaster@rosiesplace.org). ....617-442-9322  
Boston Emergency Shelter Commission.....[info@bphc.org](mailto:info@bphc.org) .....617-635-4507

**Discrimination**

Boston Fair Housing Commission..... [fairhousing@boston.gov](mailto:fairhousing@boston.gov)..... .617-635-2500  
Civil Rights Division of the Attorney General’s Office.....617-727-2200  
Lawyer’s Committee for Civil Rights.....617-482-1145  
Mass. Commission Against Discrimination.....617-994-6000  
Mass. Developmental Disabilities Council.....617-770-7676  
Discrimination – Suffolk University Law School Housing Discrimination Testing Program..... (617) 884-7568

**Persons with Disabilities**

AIDS Action Committee.....617-437-6200  
Mental Health Legal Advisors Committee..... [Intake@mhlac.org](mailto:Intake@mhlac.org) / [MHLAC@mhlac.org](mailto:MHLAC@mhlac.org).....617-338-2345  
BEST (Boston Emergency Services Team 24 hr.).....1-800-981-4357, 617-414-8300  
Disability Law Center, Inc..... [mail@dlc-ma.org](mailto:mail@dlc-ma.org) .....617-723-8455  
Boston Center for Independent Living.....617-338-6665

**Abuse Protection**

Safelink Hotline.....1-877-785-2020  
GLBTQ Gay Men’s Domestic Violence Project (also non EA shelter referral) .....1-800-832-1901 (Cambridge)  
The Network/La Red (also non EA shelter referral) .....617-742-4911 (Jamaica Plain)  
Boston Area Rape Crisis Center.....1-800-841-8371 (hotline), 617-492-8306 (general line)